



# Community Safety and Well-being Partnership Council (CSWBPC) Meeting Minutes

Thursday, February 24, 2022

2:00 – 3:30 pm

Zoom Meeting

## Present:

Brent Kittmer, Amy Gangl, Rebecca Clothier, Dave Sinko, Catherine Hardman, Barbara Leavitt, Miriam Klassen, Joan Thomson, Eric Bell, Dan Hobson, Mike Adair, Lisa Wilde, Ryan Erb, Joelle Lamport-Lewis, Kim McElroy (co-chair), Greg Skinner (co-chair), Jeneane Fast (CSWB staff)

## Regrets:

Theresa Campbell, Jenna McCartney, Wendy Burrow, Andrew Williams, Shaun Joliffe, Jasmine Clark

### 1.0. Welcome and Introductions

Introductions took place for new members.

### 2.0. Approval of January 27<sup>th</sup> Minutes

Minutes of the January meeting were approved.

### 3.0. Additional KSC Membership

In preparation for this discussion, members were asked to think about who was missing from CSWB planning both in terms of KSC membership and existing community committees.

#### Discussion:

The group identified some gaps in representation including BIPOC, Anabaptist, youth, LGBTQ2S+, and the education sector. It was acknowledged that connecting with both Indigenous and Anabaptist communities would be a challenge. Several organizations around the table have made attempts but have not had much success. However, suggestions were made for people and agencies to connect with. This will help the CSWBPC understand how to better support these groups in CSWB planning (e.g. either as KSC members or action groups).

Action Item	Person Responsible	Complete by
Provide contact information to CSWB staff for the following:		
• School Board	Police Services	March 4



• Indigenous representative	Paramedics	March 4
• Talking Circle Leader	Choices for Change	March 4
• Stratford Pride	HPPH	March 4
Reach out to contacts provided	CSWB staff	March 18

#### 4.0. Collaborative Committee Inventory

CSWB staff reviewed the results of the collaborative committee inventory. A total of 19 surveys were completed. Some notable findings include:

- 47% of groups serve both Huron and Perth counties
- 90% do not provide direct service
- 89% are supported by a backbone organization
- 42% receive in-kind support from backbone organization
- 53% report on activities and outputs (16% on outcomes)
- 32% do not need further support (financial or otherwise) from other groups

Staff also provided a visual to help members understand how the work of existing groups align with the CSWB objectives under the four priority areas. This showed which Plan objectives are not currently the focus of existing collaborative groups.

Based on these results and the earlier discussion about the key stakeholder committee, it was recommended that the creation of action groups be postponed until key performance indicators were determined because very few of the collaborative committees are collecting outcomes and if they are, they are not directly related to the CSWB objectives. Having KPI would provide a clear understanding of the outcomes required for existing groups and how the CSWBPC could support them.

#### Discussion:

The group agreed to the recommendation. They also discussed how this current information could be shared more broadly as a way to show that there are many activities and initiatives currently in place to address CSWB priorities. Members felt this could help illustrate to the general public what work is being done. It was suggested that the visual or list of committees be added to the website along with an invitation to provide any missing information that isn't reflected in the inventory. Before doing so, the group requested that staff follow all policies related to external links on the website and reach out to the collaborative committees to make sure they agree to having their information on the CSWB website.



Action Item	Person Responsible	Complete by
Email survey respondents for permission to put information on CSWB website	CSWB staff	March 4
Review municipal policies related to external links on websites	CSWB staff	March 4
Add collaborative committee results on website	CSWB staff	March 11

### 5.0. Performance Measurements

At the last meeting, staff was directed to establish 4 KPI working groups, one for each priority area. Upon further reflection, staff and co-chairs offered an alternative recommendation – to bring together data professionals with expertise in various sectors to one working group and brainstorm all KPI. These data professionals already come together through the Research and Data Advisory Committee (RDAC), a sub-committee of the United Way’s Social Research and Planning Council (SRPC), and can, therefore, be connected with quickly. This would also provide consistency in determining the KPI.

**Discussion:**

The group agreed to this change and offered some additional names of data and evaluation experts in their organizations. Contact information will be provided to CSWB staff.

Action Item	Person Responsible	Complete by
Provide contact information for organizations' data analysts	OHT, HPPH	March 11
Establish KPI working group	CSWB staff	March 18

### 6.0. Capacity-Building Activities

CSWB co-chairs recommended that the first capacity-building training for CSWBPC members be *Bridges out of Poverty for Professionals and Leaders*. With its focus on complex social issues such as income security, access to services, housing, and homelessness, this training could provide members with a common language for linking people to services and supports across municipalities and sectors. This training can be customized to our local needs and focus on safety and well-being planning. If the group agrees, the hope would be to have the training no later than June.

**Discussion:**

The group agreed that Bridges out of Poverty would be beneficial. A number had already taken the training but felt that a refresher – with a focus on leadership – was a good idea. While the purpose at this time would be to support the CSWBPC, in the longer-term offering this training to the broader community could connect to the priorities and objectives of the Plan.



Action Item	Person Responsible	Complete by
Investigate options for training	CSWB staff	Next meeting

## 7.0. Standing Items

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### 7.1. Huron CSWB

No update

### 7.2. St. Marys Community Wellness Committee

The committee will be re-implementing a strategy to communicate services to the broader public. The Town also has the capacity to provide certain types of direct services and has taken on a number of initiatives related to CSWB priority areas:

- Access to recreation policy – reviewed existing subsidy programs and the circumstances people may not be eligible
- Attainable housing – St. Marys Council wants to put resources into developing more. The municipality has implemented a number of incentives for builders, but they have not been widely utilized because they do not compensate for lost profit margins.
- Equity, Diversity, and Inclusion Charter – similar to what Perth County did but focused solely on the corporation

### 7.3. Communications Sub-Committee

First meeting held in mid-February with municipal communications staff. The group provided feedback on effectively communicating CSWB activities and initiatives and provided the following suggestions:

- Develop methods to communicate with those who do not access online resources (e.g. website, newsletter, etc.) – suggestions included distributing printed copies of newsletters to community hubs (e.g. libraries, friendship and community centres), conducting targeted mailouts for specific activities, and providing newspaper inserts
- Scheduling times and content consistently across all municipalities and ahead of time so the same information goes out at around the same time
- Provide a single point of contact in each communicate so questions or concerns can be addressed consistently and by one person (i.e. CSWB email)

## 8.0. Other Items

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### 8.1. Mental Health Resources for Farmers

No update



## 8.2. Coldest Night of the Year

Being held on Saturday, February 26 and a number of member organizations have teams. The group was encouraged to walk or donate if possible.

## 9.0. Roundtable

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Members had the opportunity to provide updates on their programs, activities, and initiatives as they relate to community safety and well-being.

### Stratford Police Services

Piloting a new position for mental health awareness and training. The focus is on internal staff but can be more broadly implemented to support other organizations and their staff. There are also opportunities to partner on training so if CSWBPC members are interested, they can reach out.

### Huron Perth Public Health

Focus up until this point has been on COVID response, however, HPPH is starting to look at recovery and reviving other public health programming. A significant focus will be on the concerning trend of increased opioid overdoses and deaths. There are also administrative activities related to the Huron-Perth amalgamation (e.g. policies) that need to be reviewed and adopted.

### North Perth

Have partnered with the Gateway Centre for Excellence in Rural Health to expand their Lonely No More program to North Perth. This is a volunteer-based program that virtually supports isolated and at-risk older adults to increase their connections, provide additional resources, and reduce social isolation. More information can be found at:

- [North Perth Lonely No More Program](#)
- [Lonely No More Gateway Centre for Excellence in Rural Health](#)

The results of this pilot program will help to determine what other programs are needed (e.g. social and recreational prescriptions).

### Social Research and Planning Council

Focusing on a Quality of Life Report for Huron-Perth. Currently, staff are working on the data framework and cross-referencing data sets from municipal, provincial, and federal sources. A part of this project will include a community-wide survey to augment the report with local data. There will be an opportunity to propose questions related to CSWB priorities.



### City of Stratford

Two new positions have been approved by City Council – Manager of Diversity and a Coordinator of Diversity and Accessibility. The City is also working on a corporate-wide Equity, Diversity, and Inclusion Plan with the intention of applying this EDI lens to everything they do.

### Perth County OPP

Have noticed a lack of knowledge of services and supports available to the senior population. Will be distributing a province-wide document on Community Safety Services that helps people understand how and where to access services and contains valuable information on emergency contacts, medication, etc.

### United Way Perth-Huron

Will be releasing Strategic Plan publicly in the coming months which includes focus similar to many of organizations around the table and the CSWB Plan itself (e.g. EDI, housing, income security).

Incubating the Community Renewal Company to develop more housing and community hubs. Have hired a director, and are in early conversations about available land, etc.

Hope Links – similar to the Connection Centre in Stratford – will be launched in Listowel shortly. The space will include laundry and shower facilities, plus access to meals.

### Perth County Paramedics

Funding from the Ministry of Health and Long-Term Care over the next two years will help to strengthen and expand Community Paramedic Program. In the process of hiring a manager.

### Choices for Change

Expanding the Addiction Medicine Clinics to enhance the clinics already running.

Piloting a project through OHT in which doctors start patients on suboxone and provide a quick intake to Choices for Change programming.

Connection Centre is going well. Community donations continue to come in for food and other items. Local church groups are on a schedule to provide pre-made meals. The shower and laundry spaces are under construction and should be completed by the end of March. Have arranged for a psychiatrist to be on-site at the Centre for drop-in appointments along with other primary care providers. Outreach workers, along with Social Services Outreach, have been visiting encampments regularly.